



FairTrades Ltd
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28 June 2017

Dear Customer

Alan Maris Windows Ltd
61 West Bars, West Bars, Chesterfield, S40 1BA

Please accept this letter of introduction as confirmation that the above contractor is a member of the elite FairTrades register of reputable businesses and has passed FairTrades stringent vetting procedures prior to acceptance for membership.

Our vetting procedure includes the following:

1. The contractor must have been trading for more than one year, as research shows that the majority of failed businesses close within the first 12 months of trading. Our members are therefore more established and experienced within their specialist trade.
2. Legal and financial checks to investigate the contractor's stability. Only those whose ratings are satisfactory are accepted.
3. Reference checks from previous customers and scores for quality, timeliness, value for money and courtesy. Should the customer references not meet our criteria the application is refused. Reference checking continues throughout membership, so we always have an up to date picture of a contractor's business.

The aim of FairTrades and its "Scales of Justice" logo is to give the customer peace of mind and to take the worry out of finding a reputable home improvement contractor.

We therefore have no hesitation in introducing Alan Maris Windows Ltd as a reputable contractor with a proven standard of workmanship. Alan Maris Windows Ltd may provide you with, or alternatively will offer you, an Insurance Backed Guarantee (IBG) to protect your financial investment. The IBG is in addition to a contractor's personal or letterhead guarantee, which would offer no protection should a contractor cease to trade.

To find out more about FairTrades and HomePro, visit the websites at www.FairTrades.co.uk and www.HomePro.com.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Sean O'Keeffe', written over a light grey background.

Sean O'Keeffe
Chief Executive Officer

Membership No:	00141772
Member Since:	26 February 2003
Started Trading:	1999

Information is correct at the time of printing.